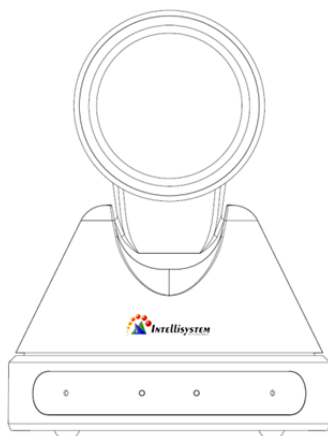


# VCHD710-SDI

## HD Video Conferencing Camera



## User Manual

**V1.1**

**(English)**

## Preface

Thanks for using this HD Video Conferencing Camera.

This manual introduces the functions, installation process and operation of the HD camera. Prior to installation and usage, please read the manual thoroughly.

## Precautions

This product can only be used in the specified conditions in order to avoid any damage to the camera:

- Don't subject the camera to rain or moisture.
- Don't remove the cover. Otherwise, you may get an electric shock. In case of abnormal operation of equipment, contact the authorized engineer.
- Never operate under unspecified temperature, humidity or power supply.
- Please use soft dry cloth to clean the camera. If the camera is very dirty, clean it with diluted neuter detergent; do not use any type of solvents, which may damage the surface.

## Note

This is class A production. Electromagnetic radiation at the specific frequencies may affect the image quality of TV in home environment

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## Contents

Note.....	4
Supplied Accessories.....	4
Quick Start.....	5
Features.....	6
Product Specification.....	7
Main Unit.....	9
Size.....	10
IR Remote Control Explanation.....	11
RS-232 Interface.....	14
Serial Communication Control.....	15
PTZ over TCP/UDP.....	15
Command List.....	15
Menu Setting.....	16
Network Function.....	22
Maintenance and Troubleshooting.....	32

## Note

- **Electric Safety**

Installation and operation must accord with electric safety standard.

- **Use caution to transport**

Avoid stress, vibration or soakage in transport, storage and installation.

- **Polarity of power supply**

The power supply of this product is +12V, the max electrical current is 2A. Polarity of the power supply plug drawing shows as below.



- **Installation Precautions**

Do not grasp the camera lens when carrying it. Don't touch camera lens by hand. Mechanical damage may be caused by doing so. Do not use in corrosive liquid, gas or solid environment to avoid any cover (plastic material) damage. Make sure there is no obstacle within rotation range.

Never power on before installation is completed.

- **Don't dismantle the camera**

We are not responsible for any unauthorized modification or dismantling.

**CAUTION!** Specific frequencies of electromagnetic field may affect the image of the camera!

## Supplied Accessories

When unpacked, check if all supplied accessories are included:

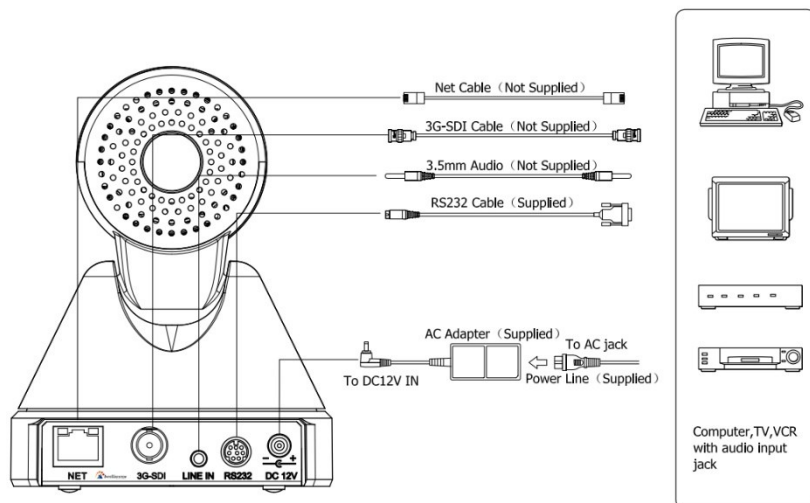
Camera .....	1PCS
AC power adaptor .....	1PCS
Power cord .....	1PCS
RS232 cable .....	1PCS
Remote control .....	1PCS
User manual .....	1PCS

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## Quick Start

Step1. Check if connections are correct before starting



Step2. Press the ON/OFF switch on the right rear of the camera, power light on.

Step3. Pan-Tilt function rotates the camera to its maximum position of top right upon startup, then it returns to the center, and the process of initialization is finished.

Note: if there is an entry for position preset 0, the corresponding position preset 0 will be called up after initialization.

## Features

- **Completely New Look**

Design with worm gear transmission, completely new look, mini size, two colors for choosing from.

- **1080P Full HD**

Support Panasonic's 1/2.7 inch, 2.07 million effective pixels with high quality HD CMOS sensor.

The camera can reach a maximum of 1920 x 1080 high resolution and achieve high-quality image.

- **Ultra-high Frame Rate**

The output frame rate up to 30fps in 1080P.

- **72.5° Wide-angle Lens + 16x Digital Zoom**

Use 72.5° wide-angle high quality lens, support 12x optical zoom, and 16x digital zoom (optional).

- **Low-light**

High SNR of CMOS sensor combined with 2D and 3D noise reduction algorithm, effectively reduce the noise. Even under low illumination conditions, clear images can still be acquired.

- **Remote Control**

Use RS232/485 interface. All parameters of the camera can be remotely controlled by the high-speed communication.

## Product Specification

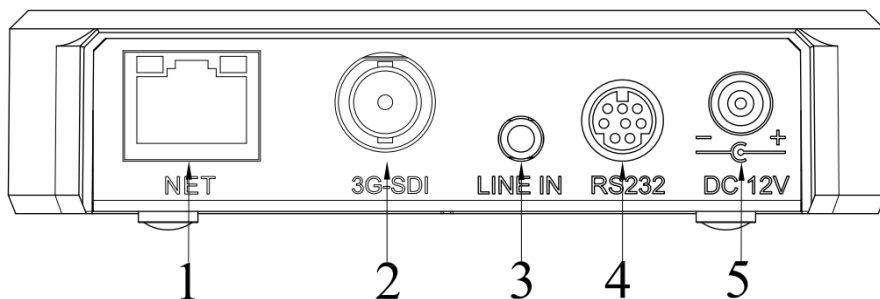
<b>Name</b>	IT-VCHD710-SDI
<b>Camera</b>	
Sensor	1/2.7", CMOS, Effective Pixel: 2.07M
Scanning Mode	Progressive
Lens	12x, f3.5mm ~ 42.3mm, F1.8 ~ F2.8
Digital Zoom	16x (optional)
Minimal Illumination	0.5 Lux @ (F1.8, AGC ON)
Shutter	1/30s ~ 1/10000s
White Balance	Auto, Indoor, Outdoor, One Push, Manual
Backlight Compensation	Support
Digital Noise Reduction	2D&3D Digital Noise Reduction
Video S/N	≥55dB
Horizontal Angle of View	72.5° ~ 6.9°
Vertical Angle of View	44.8° ~ 3.9°
Horizontal Rotation Range	±170°
Vertical Rotation Range	±25°
Pan Speed Range	1.7° ~ 100°/s
Tilt Speed Range	0.7° ~ 28°/s

H & V Flip	Support
Image Freeze	Support
Number of Preset	255
Preset Accuracy	0.1°
<b>IPC Features</b>	
Video coding standard	H.265/H.264/MJPEG
Video Stream	First stream, Second stream
First stream resolution	1920x1080,1280x720,1024x576,960x540,640x480,640x360
Second stream resolution	1280x720,1024x576,720x576(50Hz), 720x480(60Hz),720x408, 640x360,480x270,320x240,320x180
Bit Rate	32Kbps ~ 20480Kbps
Bit Rate Type	Variable rate, fixed rate
Frame Rate	50Hz: 1fps ~ 25ps, 60Hz: 1fps ~ 30fps
Audio standard	AAC
Audio rate	96K,128K,256k
Support protocols	TCP/IP,UDP, HTTP, RTSP, RTMP, Onvif, DHCP, Multicast etc
<b>Input/Output Interface</b>	
Communication Interface	1xRS232: 8pin Min DIN, Max Distance: 30m, Protocol: VISCA/Pelco-D/Pelco-P
HD Interface	1x3G-SDI: BNC type, 800mVp-p, 75Ω, Along to SMPTE 424M standard
Audio Input	1-ch 3.5mm audio interface, Line In



Network interface	1xRJ45: 10/100/1000M Adaptive Ethernet ports
Power Jack	JEITA type (DC IN 12V)
<b>Generic Specification</b>	
Input Voltage	DC 12V
Current Consumption	1.0A (Max)
Operating Temperature	-10°C ~ 40°C (14°F ~ 104°F)
Storage Temperature	-40°C ~ 60°C (-40°F ~ 140°F)
Power Consumption	12W (Max)
MTBF	>30000h
Size	128.5x118x156.2mm
Net Weight	0.91K g

## Main Unit



1. Net Interface

3. Line in Interface

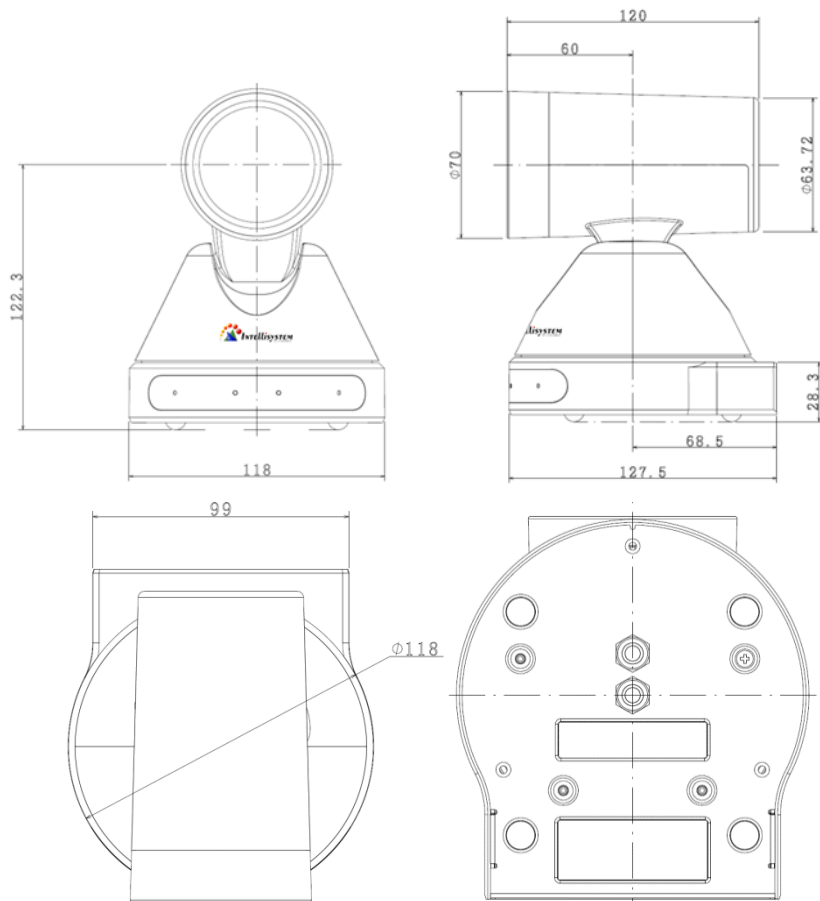
2. 3G-SDI Interface

4. RS232 Interface

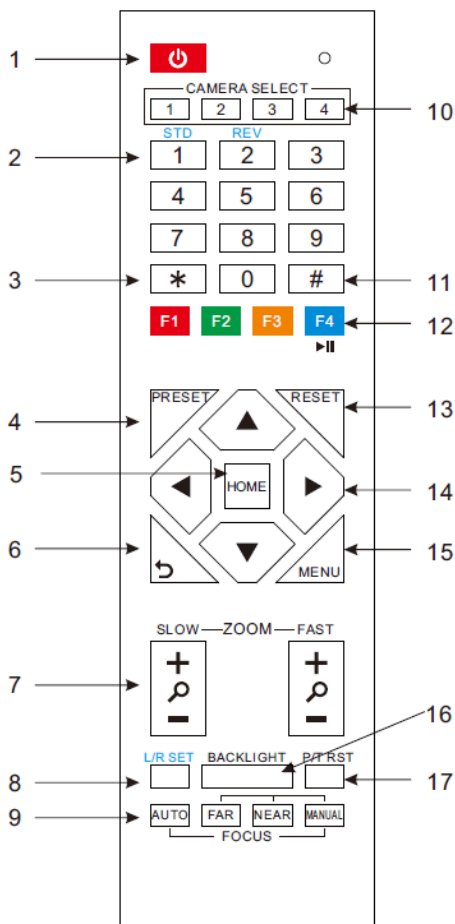
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## 5. DC IN 12V jack

**Size**

## IR Remote Control Explanation



### 1. Standby Button

Press this button to enter standby mode. Press it again to enter normal mode. (Note: Power consumption in standby mode is approximately half of the normal mode)

### 2. Position Buttons

To set or call preset.

### 3. \*Button

Use with other buttons.

### 4. Set/Preset Buttons

Set/ preset: store a preset position.

[SET/ PRESET] + Numeric button (0-9): set a corresponding numeric key for the preset position.

### 5. Pan-Tilt control Buttons

Press the Pan-Tilt buttons to move back to the middle position

### 6. Back buttons

Press the OSD menu to return to the previous page.

### 7. Zoom Buttons

Slow Zoom: Zoom In [+] or Zoom Out [-] slowly

Fast Zoom: Zoom In [+] or Zoom Out [-] fast

### 8. Pan-Tilt L/R set

Press 1 and 2 buttons to set the direction of the Pan-Tilt.

L/R Set +1[STD]: set the Pan-Tilt turn the same direction as the L/R Set

L/R Set +2[REV]: set the Pan-Tilt turn the opposite direction as the L/R Set

## 9. Focus Buttons

Use for focus adjustment.

Press [AUTO] to adjust the focus on the center of the object automatically. To adjust the focus manually, press [MANUAL]. Adjust focus with [Far] (focus on far object) or [NEAR] (focus on near object).

## 10. Camera Select Buttons

Press the button corresponding to the camera being operated with the remote control.

### 11. # Button

Use with other buttons.

## 12. Camera IR Address Setup Buttons

[\*]+[#]+[F1]: Address1

[\*]+[#]+[F2]: Address2

[\*]+[#]+[F3]: Address3

[\*]+[#]+[F4]: Address4

## 13. Clear Preset Buttons

**Clear preset:** erase a preset position.

[CLEAR PRESET] + Numeric button (0-9) individually.

Or: [\*]+[#]+[CLEAR PRESET]: erase all the preset positions.

## 14. Pan/Tilt Control Buttons

Press arrow buttons to perform panning and

tilting. Press [HOME] to reposition the camera back to front.

## 15. MENU

MENU: enter or exit OSD MENU.

## 16. BLC (Backlight Compensation) Button

**BLC ON/OFF:** Press this button to enable the backlight compensation. Press it again to disable the backlight compensation. (NOTE: effective only in auto exposure mode).

Note: if there is light source behind the subject, the subject will become dark. In this case, press the backlight ON/OFF button to adjust.

## 17. Pan/Tilt reset

Preset Pan/Tilt self-test.

## 18. Image freezing function

**Manually freeze:** Enable the freezing function after pressing [F4] on the remote control. Display "Freeze" on the upper left corner of the screen, and disappear automatically after 5 seconds. Press [F4] again to return to normal mode. Display "Unfreeze" on the upper left corner of the screen, and disappear automatically after 5 seconds.

**Recall the Preset image Freeze:** use "Recalling the Preset image Freeze" function in the OSD Menu. After the function is activated, the screen pauses, and can be switched to any preset position by pressing the corresponding number.

[\*]+[#]+[1]: OSD menu default English

[\*]+[#]+[3]: OSD menu default Chinese

[\*]+[#]+[4]: Default IP address

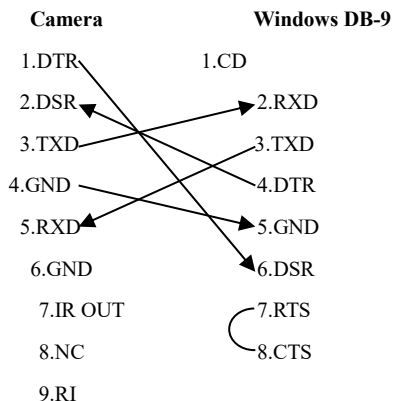
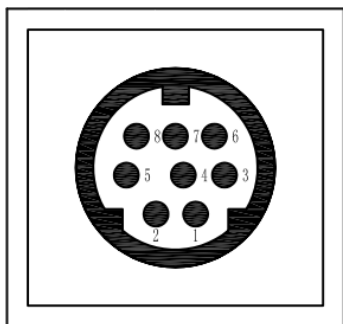
[\*]+[#]+[5]: Save OSD

[\*]+[#]+[6]: Quick default reset

[\*]+[#]+[8]: Look up camera version

[\*]+[#]+[9]: Quick inversion setup

## RS-232 Interface



No.	Function
1	DTR
2	DSR
3	TXD
4	GND
5	RXD
6	GND
7	IR OUT
8	NC

Camera	Mini DIN
1.DTR	1.DTR
2.DSR	2.DSR
3.TXD	3.TXD
4.GND	4.GND
5.RXD	5.RXD
6.GND	6.GND
7.IR OUT	7.NC
8.NC	8.NC

## Serial Communication Control

In default working mode, the camera is able to connect to a VISCA controller with RS232C serial interface.

➤ RS232 Communication Control:

The camera can be controlled via RS232; the parameters of RS232C are as follows:

Bit rate: 2400/4800/9600/38400 bit/s.

Start bit: 1 bit.

Data bit: 8 bits.

Stop bit: 1bit.

Parity bit: none.

Pan-Tilt function rotates the camera to its maximum position of top right upon startup, then it returns to the center, and the process of initialization is finished. (Note: if there is an entry for position preset 0, the corresponding position preset 0 will be called up after initialization.) Then user can control the camera with commands in the command list.

## PTZ over TCP/UDP

A TCP server is embedded in camera, port number 5678. When the user establishes a TCP connection with the server, and sends a PTZ control command to the server, the server will parse and execute the PTZ command.

A UDP server is embedded in camera, port number 1259. When the user sends a PTZ control command, the server will parse and execute the PTZ command.

## Command List

Ignore

Note:

The camera serial standard VISCA/Pelco-D/Pelco-P needs secondary development. If VISCA/Pelco - D/Pelco - P protocol command is needed, please list in detail and contact the manufacturer.

## Menu Setting

### 1. MENU

Press [MENU] to display the main menu on the screen. Use arrow buttons to move the cursor. Press [HOME] to enter the corresponding sub-menu.

MENU	
▶	Exposure
	Color
	Image
	P/T/Z
	Noise Reduction
	Setup
	Communication Setup
	Restore Default
[Home]	Enter
[Menu]	Exit

### 2. EXPOSURE

Move the cursor to the Exposure in the main menu and press [HOME], EXPOSURE menu shows as below.

EXPOSURE	
▶	Mode Auto
	ExpCompMode Off
	Backlight 3
	Gain Limit 3
	Anti-Flicker 50Hz
	Meter Average
	DRC 2
▲▼	Select Item
◀▶	Change Value
	[Menu] Back

Mode: Exposure mode. Options: Auto, Manual, SAE, AAE, Bright  
 ExpCompMode: Exposure compensation mode, Options: On, Off (Effective only in Auto mode)  
 ExpComp: Exposure compensation value, Options:-7 ~ 7(Effective only in ExpCompMode item to on)  
 Gain Limit: gain limit. Options: 0 ~ 15 (Effective only in Auto, AAE, Bright mode)  
 Backlight: Set the backlight compensation, Options: On, Off (Effective only in Auto mode)  
 DRC: DRC strength, Options: 0 ~ 8.



Bright: Bright intensity control. Options:

00~17.

(Effective only in Bright mode)

Anti-Flicker: Anti-flicker. Options: Off, 50Hz,

60Hz (Effective only in Auto, Bright mode)

Meter: Options: Average, Center, Bottom, Top

Iris: Aperture value. Options: F1.8, F2.0, F2.4,

F2.8, F3.4, F4.0, F4.8, F5.6, F6.8, F8.0, F9.6,

F11.0, Close (Effective only in Manual, AAE

mode)

Shut: Shutter value. Options: 1/30, 1/60, 1/90,

1/100, 1/125, 1/180, 1/250, 1/350, 1/500, 1/725,

1/1000, 1/1500, 1/2000, 1/3000, 1/4000, 1/6000,

1/10000 (Effective only in Manual, SAE mode)

### 3. COLOR

Move the cursor to the Color in the main menu and press [HOME], COLOR menu shows as below.

COLOR	
▶ WB Mode	Auto
RG Tuning	+2
BG Tuning	0
Saturation	100%
Hue	7
AWB sens	Low
▲▼ Select Item	
◀▶ Change Value	
[Menu] Back	

WB Mode: White balance mode. Options: Auto, Indoor, Outdoor, One Push, Manual

RG: Red gain. Options: 0~255 (Effective only in Manual mode)

BG: Blue gain. Options: 0~255 (Effective only in Manual mode)

RG Tuning: Red gain fine-tuning. Options: -10 ~ +10 (Effective only when AWBsens is Low)

BG Tuning: Blue gain fine-tuning. Options: -10 ~ +10 (Effective only when AWBsens is Low)

Saturation: Options: 60% ~ 200%.

Hue: Chroma adjustment. Options: 0 ~ 14.

AWBsens: White balance sensitivity. Options:

Normal, High, Low.

#### 4. IMAGE

Move the cursor to the Image in the main menu and press [HOME], IMAGE menu shows as below.

IMAGE	
▶ Luminance	7
Contrast	7
Sharpness	2
Flip-H	Off
Flip-V	Off
B&W-Mode	Off
Gamma	Default
Style	Clarity
▲▼ Select Item	
◀▶ Change Value	
[Menu] Back	

Luminance: Brightness adjustment. Options: 0 ~ 14

Contrast: Contrast adjustment. Options: 0 ~ 14

Sharpness: Sharpness adjustment. Options: Auto, 0 ~ 15

Flip-H: Image flipped horizontally. Optional

Items: On, Off.

Flip-V: Image flips vertically. Options: On, Off

B&W-Mode: Image color. Options: On, Off

Gamma: Options: Default, 0.45, 0.5, 0.56, 0.63

Style: Options: Norm, Clarity, Bright, Soft, 5S.

#### 5. P/T/Z

P/T/Z	
▶ SpeedByZoom	On
AF Zone	Center
AF-Sense	High
L/R Set	STD
Display Info	On
Image Freeze	Off
Digital Zoom	Off
Call Preset Speed	24
▲▼ Select Item	
◀▶ Change Value	
[Menu] Back	

SpeedByZoom: The depth of field scale adjustment. Options: On, Off

AF-Zone: Focusing area of interest. Options: Top, Center, Bottom

AF-Sense: Automatic focusing sensitivity options, Options: Low, Normal, High

L/R Set: Options: STD, REV

Display Info Options: On, Off

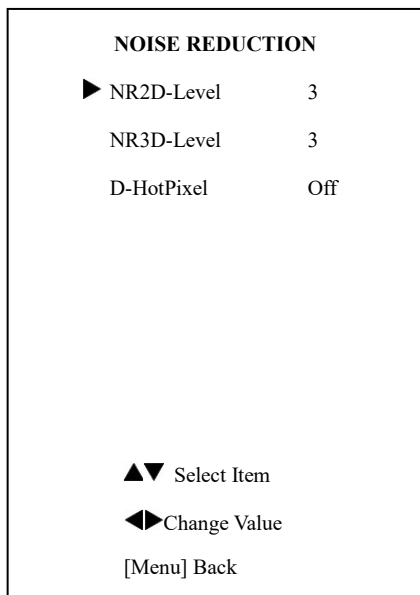
Image Freeze: Options: On, Off

Digital Zoom: Options: 2x, 4x, 8x, 16x, Off

Call Preset Speed: Options: 1~24

## 6. NOISE REDUCTION

Move the cursor to Noise Reduction in the main menu and press [HOME]. NOISE REDUCTION menu shows as below.



NR2D-Level: 2D noise reduction. Options: Off, Auto, 1 ~ 5

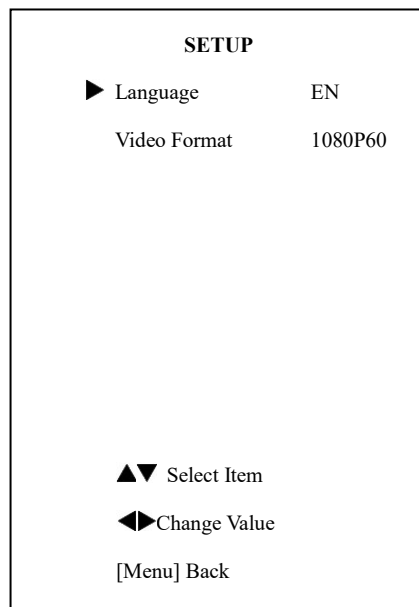
NR3D-Level: 3D noise reduction. Options: Off,

1 ~ 8

D-HotPixel: Dynamic bad points, Options: Off, 1 ~ 5

## 7. SETUP

Move the cursor to Setup in the main menu and press [HOME]. SETUP menu shows as below.



Language: Menu language, Options: English, Chinese, Russian

Video Format: Options: 1080P60, 1080P50, 1080I60, 1080I50, 720P60, 720P50, 1080P30, 1080P25

## 8. COMMUNICATION SETUP

Move the cursor to Setup in the main menu and press [HOME]. COMMUNICATION SETUP menu shows as below.

COMMUNICATION SETUP	
▶ Protocol	VISCA
V_Address	1
V_AddrFix	Off
Net Mode	Serial
Baudrate	9600
▲▼ Select Item	
◀▶ Change Value	
[Menu] Back	

Protocol: Control protocol type. Options: AUTO, VISCA, PELCO-D, PELCO-P

V\_Address: Protocol address, consistent with the agreement, AUTO, VISCA protocol. Options: 1 ~ 7

P\_D\_Address: PELCO-D protocol. Options: 0 ~ 254

P\_P\_Address: PELCO-P protocol. Options: 0 ~ 31

V\_AddrFix: Change serial port using infrared switch. Options: On, Off (when set to on, command 88 30 01 FF becomes invalid)

Net Mode: Set the serial port control pattern.

Options: Serial, Paral

Baudrate: Serial port baud rate. Options: 2400, 4800, 9600, 38400

20

## 9. RESTORE DEFAULT

Move the cursor to Restore Default in the main menu and press [HOME], RESTORE DEFAULT menu shows as below.

RESTORE DEFAULT	
▶ Restore?	No
◀▶ Change Value	
[Home] OK	
[Menu] Back	

Restore: Restore restore factory settings.

Options: Yes, No

Note: Press [HOME] to confirm. All parameters will be reset to default values, including IR

Remote address and VISCA address.

Save: Save settings. Options: Yes, No.

## Network Function

### 1 Operating Environment

Operating System: Windows 2000/2003/XP/  
Vista/7/8/10.

Network Protocol: TCP/IP.

Client PC: P4/128MRAM/40GHD/5. Supports  
scaled graphics card, DirectX8.0 or more  
advanced version.

### 2 Equipment Installation

Connect internet camera to a wireless  
network (Wi-Fi) or to your PC directly via  
internet cable.

2) Turn on DC12V power.

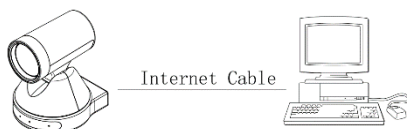
3) When the orange light on internet port lit up,  
green light flashing, the physical connection is  
finished.

### 3 Local storage

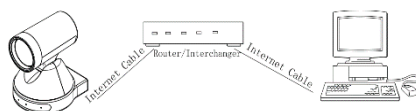
Support local USB flash disk storage, and need  
the corresponding SDK. Please contact the  
manufacturer for SDK information.

### 4 Internet Connection

There are 2 ways of connecting internet camera  
to computer.



Picture 1.1 connect by internet cable



Picture 1.2 connect by router /interchanger

### 5 IP camera visited/ controlled by LAN

#### Setup IP address

IP camera's default IP address is 192.168.

100.88. For unknown camera IP, follow the  
instructions to reveal:

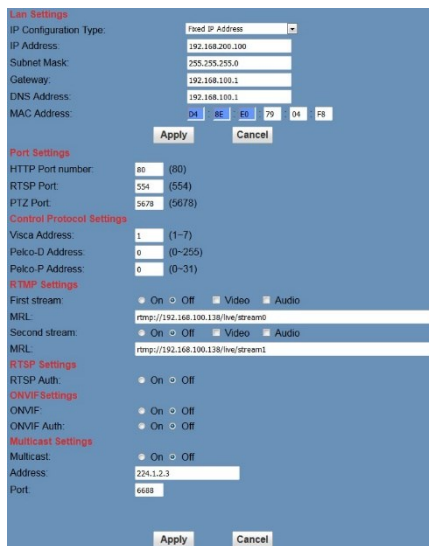
Method 1: press \* and # and 4 on remote control  
in order, the camera IP address will show on  
screen.

Method 2: connect camera to PC with Ethernet  
cable, use "upgrade\_En.exe" to search for IP  
address.



To change IP address, follow the steps:

Method 1: On web control page, click  
"Network" > change IP > click "Apply" > restart  
camera



**IP Settings**

IP Configuration Type: Fixed IP Address

IP Address: 192.168.200.100

Subnet Mask: 255.255.255.0

Gateway: 192.168.100.1

DNS Address: 192.168.100.1

MAC Address: 04 | 8E | E0 | 79 | 04 | F8

Apply Cancel

---

**Port Settings**

HTTP Port number: 88 (80)

RTSP Port: 554 (554)

PTZ Port: 5678 (5678)

---

**General Protocol Settings**

Visca Address: 1 (1-7)

Peiko-D Address: 0 (0-255)

Peiko-P Address: 0 (0-31)

---

**RTMP Settings**

First stream:  On  Off  Video  Audio

MRL: rtmp://192.168.100.138/live/stream0

Second stream:  On  Off  Video  Audio

MRL: rtmp://192.168.100.138/live/stream1

---

**RTSP Settings**

RTSP Auth:  On  Off

---

**ONVIF Settings**

ONVIF:  On  Off

ONVIF Auth:  On  Off

---

**Multicast Settings**

Multicast:  On  Off

Address: 224.1.2.3

Port: 6688

Apply Cancel

IP camera's default IP address: "192.168.100.88", user: "admin", password: "admin".

### Visit/Access IP Camera

Input http://192.168.100.88 in the address bar (better, with IE web browser, others will cause a little latency). When login window pops up, input login name: admin, password: admin.



Windows Security

The server 192.168.100.88 is asking for your user name and password. The server reports that it is from ..

Warning: Your user name and password will be sent using basic authentication on a connection that isn't secure.

User name:

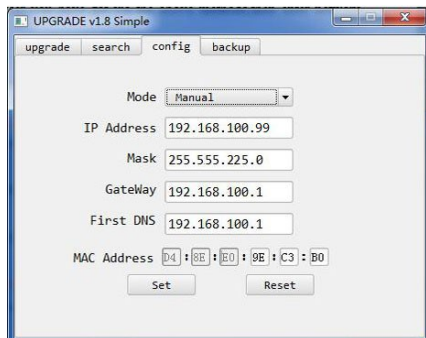
Password:

Remember my credentials

OK Cancel

Method 2: Open "upgrade\_En.exe", change IP and click "Set". After modifying, restart IP Camera.

After login, the page will be as below:



UPGRADER v1.8 Simple

upgrade search config backup

Mode: Manual

IP Address: 192.168.100.99

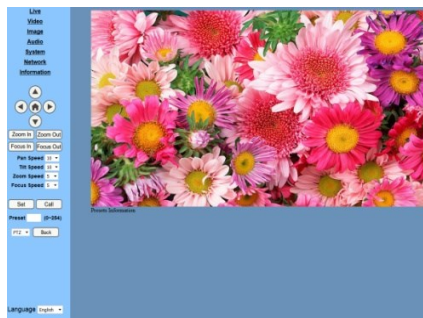
Mask: 255.255.225.0

GateWay: 192.168.100.1

First DNS: 192.168.100.1

MAC Address: 04 | 8E | E0 | 79 | 04 | F8

Set Reset



 NOTE!

 NOTE!

If the camera is used for the first time with Internet connection, user must install a video

player (VLC). Please go to VLC website <http://www.videolan.org/vlc/download> and install as instructed. After installation, login again, the home page will show.

## 6 IP Camera accessed/controlled by WAN (Internet)

Setup IPC accessed/controlled by dynamic DNS

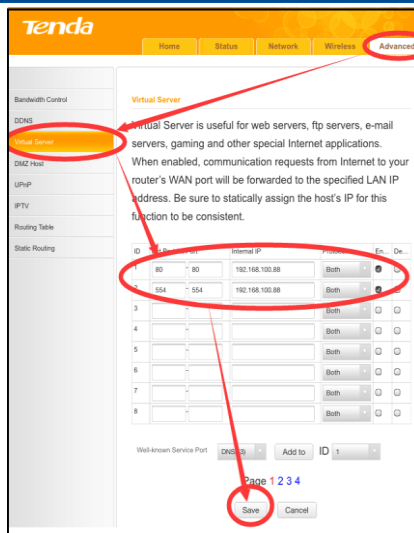
2 dynamic DNS available:

Dyndns.org,

3322.org

### Router Port Mapping:

Take Tenda router for example, enter Router Home Page (interface page)> select "Advanced"> "Virtual Server"> add a new port number in "Ext Port"> add a new port number in "Int port"> put camera IP address as "Internal IP"> "Save".



### Dynamic DNS visits camera

Set domain name to camera, set the parameter, and then dynamic DNS can access camera.

Access link: <http://hostname:portnumber>.

For example, if set host computer name:

youdomain.f3322.org, camera port number: 554,

then the access link should be:

<http://youdomain.3322.org:554>.



NOTE!

If the default camera port is 80, it's unnecessary to enter port number. By using only the host name, user can access camera directly.

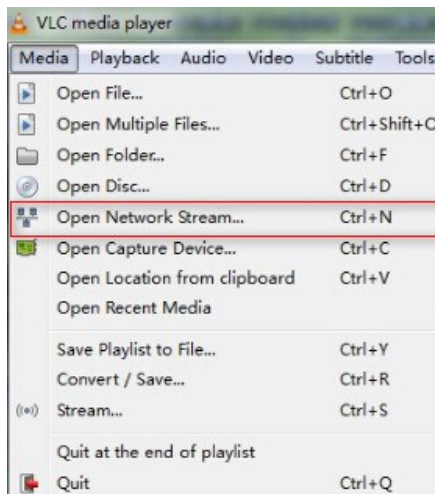
### VLC stream media player monitoring

Visit VLC media server procedure



Open VLC media player, click "Media">

"Open Network Stream", or use "Ctrl+N".



Input URL address:

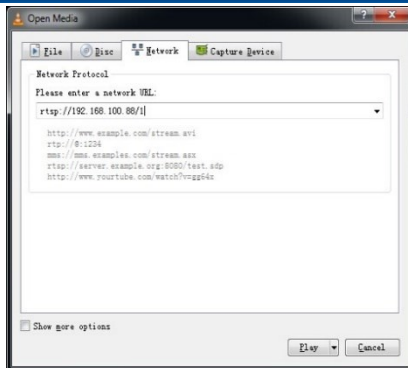
rtsp://ip: port number/1 (First stream);

rtsp://ip: port number/2 (Second stream).



**NOTE!**

Default port number: 554.



## 7 IP Camera parameter setup

### Homepage introduction

Menu

All pages include 2 menu bars:

Real-time monitoring: display video.

Parameter setup: function buttons.

### Video viewing window

Video viewing window must accommodate to the video resolution: the higher the resolution is, the bigger the playing area should be. Double clicking viewing window will show full-screen; double clicking again will return to initialized size.

Status bar in viewing window shows as below:

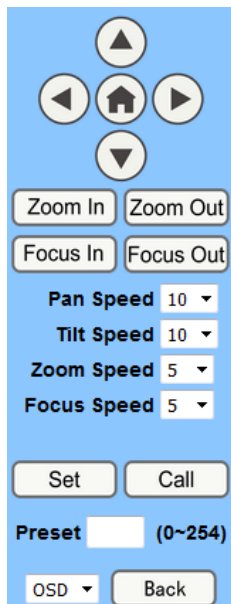


1) Video playback pause button: control real-time video pause, stop at the last frame. Click again to resume video.

2) Audio control buttons: can set silent mode.

3) Full screen switch button.

### PTZ Setup



- 1) PTZ direction control box: up, down, left, right, home oblique button.
- 2) Rate: Vertical speed can be set to any value from 1 ~ 24, horizontal direction can be set to any rate between 1 ~ 20.
- 3) Select a certain speed and click the direction button to realize PTZ speed up or speed down.
- 4) Zoom In/ Zoom out: for zooming in or zooming out. Focus In/ Focus Out: Focusing on

distant objects or on close objects.

- 5) Set/ Call: when PTZ turns to expected position, it can be saved as a preset entry as below.

Method 1: Type a number into the Preset box.



Method 2: Type a name into the Preset information.

Presets Information		
No.	Name	
1	<input type="text"/>	Set
2	<input type="text"/>	Set
3	<input type="text"/>	Set
4	<input type="text"/>	Set
5	<input type="text"/>	Set
6	<input type="text"/>	Set
7	<input type="text"/>	Set
8	<input type="text"/>	Set
9	<input type="text"/>	Set

Then click "Set" button. When PTZ turns to other positions, click "Call" button or click "No." of the Presets Information, PTZ will redirect to the corresponding preset position.



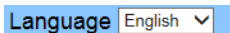
MENU/ PTZ:

MENU: system in menu mode. OSD menu displays at the upper corner of the image page.

PTZ direction control box: up/down button

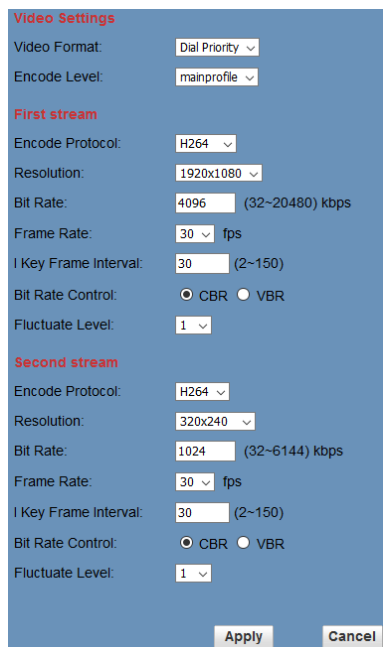
selects menu; home button enters the submenu, left/right button modifies the submenu. After the menu being modified, select **PTZ**. If in the main menu, system will save the settings and exit automatically. Otherwise, return to the previous menu. "Back" button effective only in submenu. PTZ: system in PTZ mode.

### Language selection



Chinese/English/Russian

Click "Video" to finish video setup:



### Video format

Support 3 formats: 50Hz (PAL), 60Hz (NTSC), and Dial priority.

### Encode Level

Support 3 formats: baseline, mainprofile, and highprofile.

### Encode Protocol

Support 3 formats: H.264, H.265, and MJPEG.

### Resolution

First bit flow supports 1920x1080, 1280x720, 1024x576, 960x540, 640x480 and 640x360. Second bit flow supports 1280x720, 1024x576, 720x576(Under 50Hz), 720x480(Under 60Hz), 720x408, 640x360, 480x270, 320x240 and 320x180. The higher the resolution is, the clearer the image will be, and more network bandwidth will be taken.

### Bit Rate

User can assign bit flow/stream. Normally a larger bit flow contributes to a clearer image. The bit allocation must coordinate network bandwidth. When the network bandwidth is narrow while the allocated bit flow is too large, the video signal flow will not be transmitted normally, and the video quality will thus be corrupted.

### Frame rate

User can specify a proper frame rate. Generally,

a higher frame rate gives a smoother image. With a smaller frame rate, there is a higher chance of beating.

**I key frame interval:**

Set interval between 2 I frames, the bigger the interval is, the slower the response will be in the viewing window.

**Bit Rate (code stream) control**

Constant bit rate: video coder will be coding according to the preset speed.

Variable bit rate: video coder will adjust the speed based on preset speed for the best image quality.

**Fluctuate level 1)**

Restrain the fluctuation magnitude within grade 1 ~ 6.

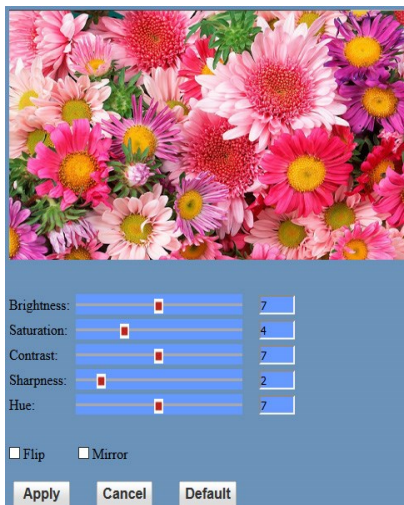


**NOTE! 2)**

To adjust the video parameters, click "apply" to save, click "cancel" to discard the change of the parameters.

**Click "Image" to finish image setup:**

4)



**Brightness**

Brightness 0~14, slide to control. The box on the right shows the corresponding numerical. Default: 7.

**Saturation**

Saturation 0~14, slide to control. The box on the right shows the corresponding numerical. Default: 4.

**Contrast**

Contrast 0~14, slide to control. The box on the right shows the corresponding numerical. Default: 7.

**Sharpness**

Sharpness 0~15, slide to control. The box on the right shows the corresponding numerical.

Default: 2.

### Hue

Hue 0~14, slide to control. The box on the right shows the corresponding numerical.

Default: 7.

### Flip & Mirror

Click “Flip” to flip image upside down. Click “mirror” to show the mirror image.



NOTE!

To adjust the parameters, click "apply" to save, click "cancel" to discard the change of the parameters, click "default" to restore the default values.

**Click “Audio” to finish audio setup:**

**Audio Settings**

Audio Type:

Sample Rate:

Bit Rate:

Input Type:

Input Vol L :  (-97~30) db

Input Vol R :  (-97~30) db

ADTS Options:

### Audio Type

Audio type: AAC.

### Sample rate

Sample rate: 44.1 K and 48 K.

### Bit rate

Bit rate: 96k, 128k, 256k.

### Input Type

Line-in only.

### Input Vol L

Volume of the left channel.

### Input Vol R

Volume of the right channel

### ADTS Options

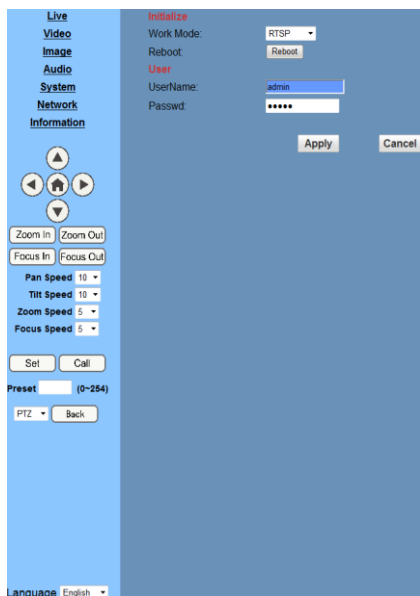
Options: On, Off



NOTE!

Click "apply" to save parameter settings. Click "cancel" to discard changes.

**Click “System” to change system settings:**



## Work Mode

Work mode: RTSP

## Reboot

Click "Reboot", system restarts.

## User and password

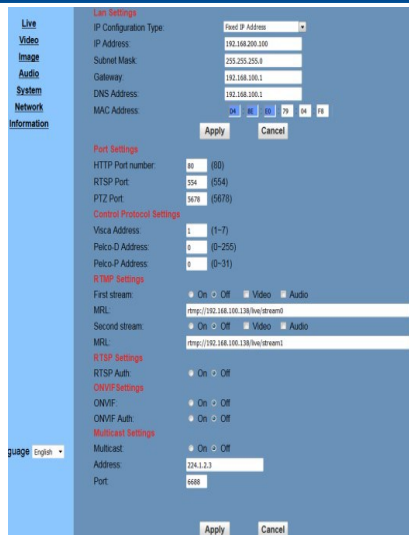
User can modify the user name and password (letters and numbers only).



NOTE!

Click "apply" to finish password setting and go back to the login page. Click "cancel" to discard the change.

**Click "Network" to finish network setup:**



## Lan Settings

Default IP address: 192.168.100.88. MAC address can be modified.



NOTE!

To adjust the Lan parameters, click "apply" to save, click "cancel" to discard the change of the parameters.

## Port Settings

### HTTP Port

IP address identifies the network device. Each device can run multiple web applications, which use network port to transmit data. Data transmission is to be carried out between ports, and the port setup is to assign WEB SERVER

program the corresponding port. The port mapping needs to be consistent with the port number (default port: 80).

RTSP Port

Network camera supports RTSP protocol, and user can use the VLC tools to broadcast.

PTZ Port

Support PTZ protocol, default port: 5678.

### Control Protocol Setting

Set camera-control communication protocols, including Visca address, Pelco-D address, and Pelco-P address.

### RTMP Setting

Set up to two camera streams. For each, select control of "On", "Off", "Video", "Audio", etc.

### RTSP Setting

Set network camera RTSP authentication; choose "On", "Off".

### ONVIF Setting

Set ONVIF protocol and authorization; choose "On", "Off".

### Multicast

Set multicast; choose "On"/"Off". Set multicast address (default: 224.1.2.3) and port (default: 6688).

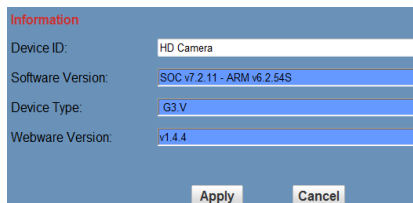


NOTE!

Modify network parameters then click "Apply".

Click "Cancel" to discard parameter changes.

### 7.1 Click "Information" to finish device information setup:



Information	
Device ID:	HD Camera
Software Version:	SOC v7.2.11-ARM v6.2.54S
Device Type:	G3.V
Webware Version:	v1.4.4

Apply Cancel

### Note:

Software version may not be the latest one, the released version shall prevail.

### 8 Download the upgrade program

If the camera upgrade program is needed, please contact the manufacturer.

## Maintenance and Troubleshooting

### Camera Maintenance

- If camera will be idle for a long time, please turn off the power switch, disconnect AC power cord from the outlet.
- Use soft cloth or tissue to clean the camera (lens not recommended).
- Use the soft dry cloth to clean the lens. If the camera is very dirty, clean it with diluted neutral detergent. Do not use any type of solvents, which may damage the surface.

### Unqualified Application

- No being exposed to light of extremely high intensity or for a long period of time, such as sunlight, special light sources, etc.
- No operating under unstable lighting conditions, otherwise image will be flickering.
- No operating close to powerful electromagnetic radiation, such as TV or radio transmitters, etc.

### Troubleshooting

#### Image

- No image
  1. Check if the power cord is connected, or voltage is right, or POWER light is on.
  2. Check if the camera can self-test upon start-up.
  3. Check the BOTTOM switch and make sure the two switches are both set OFF.
  4. Check if video cable is connected correctly.
- Abnormal display of image

Check if video cable is connected correctly.
- Image dithering even at widest zoom position
  1. Check if camera is set correctly.
  2. Make sure there is no vibration machine or other disturbing devices nearby.
- No video/ image in IE browser



When IPC is for the first time accessed by Internet Explorer (or other web browser), a plug-in must be installed.

Installation: visit IP Camera address, click [Download], and a download dialog box will pop up. Select [Run] or [Save] to download. If no dialog box pops up, please go to VLC (player software) website [http://www.videolan.org/vlc\\_download](http://www.videolan.org/vlc_download) and install VLC. After download completed, install as instructed. After successfully installed, login again, and the video/ image will show.

- Unable to access IP Camera by IE browser.
  1. Access network with PC, check if network works. In this way, user can get rid of any cable failure or network failure.
  2. Disconnect IP Camera from network. Connect IP Camera to PC, and re-set the IP address following the proper operations.
  3. Check the server's IP address, subnet mask and gateway address.
  4. Check if MAC addresses conflict.
  5. Check if web port is occupied by other devices.
- When modify IP address incorrectly (cause the wrong IP address), or forget the web password, press "[\*]+[# ]+[Manual]" on the IR remote control to restore the default settings (Default IP: 192.168.100.88; Default username: admin; Default password: admin)

### Sound

- No sound
  1. Check the audio connection to the host PC.
  2. Check IP Camera audio parameter settings, and check if intercepting function is on.

### Control

- IR remote control cannot control the camera
  1. Change the battery
  2. Check if the camera is in working mode.
  3. Check if IR address of the Remote control is set correctly.

- Serial communication cannot control the camera
  1. Check if the camera is in working mode.
  2. Check if the control cable is connected correctly.